

CCTC|HJT Outdoor Stage Frequently Asked Questions

Where are the performances?

- Performances are taking place at our brand-new Outdoor Theater in the back half of our parking lot located at 105 Division Street in West Harwich.

Where should I park?

- Limited parking is available right next to the entrance to the Outdoor Theater so, if you are able, try to come early to your performance!
- Additional parking is available just across Division Street from the theater at the Dennis Port Municipal lot.

Are there chairs available?

- Yes! We have seating available to all ticket holders for the Outdoor Theater.
- People may be seated in their own wheelchair.
- Accessible facility patrons may be escorted inside to the seating area. Please see the house manager or an usher if you require assistance.

Do I get to choose my seat?

- No. Seats are available on a first come first serve basis. Once you purchase your seat, our House Manager will place your group into designated seats around the theater based on how many people are in your group.

Are there bathrooms available?

- Yes, two portable toilets are located in the HJT Garden on the patio just behind the main theater building and to the side of the parking lot.
- Wheelchair Accessible bathroom facility is inside the theatre. Please ask the house manager or an usher for assistance to enter the building.
- Additionally, we are continuing to encourage a safe and sanitary environment by having designated hand sanitizer stations around the outdoor theater space.

Are shows delayed or canceled due to weather?

- Audience and actor safety is our main concern. In cases of heavy rain or lightning storms, we will cancel 2 hours prior to performances. In the case of a cancellation, audiences will be contacted and information will also be distributed through our social media pages.

What happens if the show is stopped due to rain starting during a performance?

- In the case of a stoppage due to rain and the show is less than halfway thru it's run time, ticket holders may opt to reschedule and come back another day to a performance of the same show OR they can contact the box office to receive a refund for their tickets.
- In the case of a stoppage due to rain and the show is more than halfway thru it's run time, ticket holders may opt to reschedule and come back another day to a performance of the same show.

What are the masking policies for the Outdoor Theater?

- In keeping with the guidelines laid out by the Department of Health for the Commonwealth of Massachusetts, audience members are not required to wear masks outdoors, however we do encourage unvaccinated guests to wear a mask until they have arrived at their designated seats.