

## AUDIENCE SAFETY PROTOCOLS

We are all in this together. For everyone's safety and comfort, please follow the guidelines below.

By purchasing tickets to this event, you are agreeing to the following:

### Before you arrive:

- Attendance is by reservation only. Reservations are only available on-line, in advance of the show. Tickets will not be sold at the door.
- You will not receive a virtual or printed ticket. Your name will be on a list at the venue.
- Maximum 30 audience members per performance, so get your tickets early.
- Maximum 10 people per group attending together. Please only include people in your group who are in your COVID bubble.
- We would like to have your cell phone number on hand to reach you quickly if there are any changes due to weather or state or local guidelines around COVID-19. Please include your cell phone when asked as you make your reservation.

### When you arrive:

- Please arrive no more than 30 minutes before the show.
- Upon arrival to the Arts Center, please check in with the House Manager, who will check you and your party in from a distance of six feet.
- Please keep 6 feet of distance between parties as you check-in.
- Seating areas will be arranged to ensure 6 feet distancing between customers not in the same group.
- Please follow the House Manager's instructions. They will show you to your seating area. We ask for your patience while we get everyone in place.
- If you need to leave your seating area for any reason, please maintain at least 6-foot distance from anyone not in your group.
- Audience seating is outside. Please dress appropriately for the weather.
- Please bring your own lawn chairs or blanket to sit on.

### Weather & Cancellation Policy

- We are New Englanders. A crisp autumn evening or a little mist won't stop us. In the event of show-stopping inclement weather (heavy downpour, dangerously high winds, lightning), we will cancel that evening's show, post the cancellation on the CCTC/HJT website and FaceBook page 2 hours prior to the event, and call each patron who made a reservation. In the event of a show being cancelled due to inclement weather or due to COVID-19, you will have the choice of rescheduling, receiving a refund, or donating your ticket price to Cold Box Theatre and CCTC/HJT.

### Parking:

- Please park in the portion of the parking lot farthest from the Arts Center building, as part of the parking lot nearest the building will be used for audience seating. Additional parking is available across the street at Brooks Academy.

### Patron Safety:

- We remind you that you and your group should wear masks at all times.
- All people in your group should keep at least 6-foot distance from any person outside of your group.
- No food or beverages please.
- No smoking is permitted on-site.
- No pets are permitted on-site.
- The building is available for actors and crew only. No audience admittance.
- In accordance with state guidelines, there will be no direct interaction between performers and audience on-site before, during, or after performances (including backstage and post-performance meet and greets).
- Run time is approximately 45 minutes
- **No public restrooms.**

*Thank you for helping us all stay safe and comfortable! Thank you for attending, and for supporting live theatre!*